

18th March 2020

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For the attention of Miura customers and partners:

Recommendation on use of specific hygiene methods to keep payment devices clean and minimize the risk of virus transmission

In line with government recommendations in different countries to maintain a clean and safe workplace and minimize the risk of spreading coronavirus, Miura systems recommends that users of its secure payment devices should routinely clean devices, along with other frequently touched objects and surfaces.

At a general level, there is a growing body of opinion that believes that electronic payments are inherently much more hygienic than cash, and some central banks are now reputedly taking action to reduce cash circulation. As a result, card payments and particularly contactless and NFC payment methods, are being encouraged as a much more hygienic, as well as efficient, means of transacting in the current environment.

In order to ensure full hygiene for electronic transactions, Miura recommends that its payment devices are cleaned on a regular basis in the following way:

- Initial cleaning – gently dampen a microfiber cloth with water, and use it to clean the device plastics, display and keypad. Allow to dry for a few minutes
- Subsequent disinfection – use an alcohol-based tissue (or an alcohol-based cleaner applied to a microfiber cloth) to gently wipe the surface of the device and keypad, then allow to dry fully before continued usage

Note: Do not use bleach, solvents, detergents or abrasive cleaning liquids. Do not spray or pour any cleaning liquids directly onto the device. Avoid using excessive friction, which may result in damage the keypad and device surface.

Miura is fully committed to promoting the safe and hygienic use of its devices in the workplace, and enthusiastically supports the continued deployment of electronic payment technology across a whole range of environments from retail and hospitality to enterprise and transportation.

Additionally, Miura Systems would like to take this opportunity of reassuring customers and partners that it is following advice from local authorities regarding its response to the coronavirus pandemic. Travel restrictions have already been implemented, and where possible, staff are working from home. Where staff continue to work at our facilities, we have introduced additional sanitization measures, and are providing practical guidance to our teams on how to limit the possibility of contagion.

We would like to thank you for your continued trust in Miura Systems, and remain committed to supporting the needs of your business.

Miura Systems Ltd.